



**The FCA's response to the
Complaints Commissioner's Report**

FCA00050

Published on 3 December 2015 via RNS

Following today's Complaints Commissioner decision the Financial Conduct Authority can confirm that it will reconsider its decision not to look into the allegations made in relation to the debt collection practices of HFC Bank Limited.

The FCA will be issuing an apology to the complainant shortly.

3 December 2015