

Financial Services Consumer Panel

AN INDEPENDENT VOICE FOR CONSUMERS OF FINANCIAL SERVICES

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Mr Tony Boorman, Principal Ombudsman
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Mr David Thomas, Principal Ombudsman
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Financial Ombudsman Service
South Quay Plaza
Marsh Wall
London E14 9SR

15 February 2008

Dear Tony and David

Financial Ombudsman Service Corporate Plan and 2008/9 Budget

Many thanks for spending so much time with the Panel last Wednesday. As always it was a very useful discussion.

As you know the Panel has considered the FOS Corporate Plan and Budget in some detail and I confirm that we fully support it.

I hope Walter has now recovered from his bout of illness.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Adam Phillips', with a long horizontal flourish extending to the right.

Adam Phillips
Vice Chairman
Financial Services Consumer Panel