



Release Handbook Summary Release 102

This release contains pages to be inserted in to your paper version of the Handbook in order to bring it up to date. These changes came into force between 7th May 2010 – 6th June 2010.

Please note that you will only receive updated pages to Handbook modules that you have subscribed to when there are changes to those modules. Therefore, there will be some months when you may not receive any updated release pages. If you have a query regarding your modules please see the Instruments listed by module on the FSA website.

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GLOSSARY (last updated in Release 100)						
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SYSC: SENIOR MANAGEMENT ARRANGEMENTS, SYSTEMS AND CONTROL (last updated in Release 99)							
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PRUDENTIAL STANDARDS						
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DISP: DISPUTE RESOLUTION: COMPLAINTS (last updated in Release 98)							
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* In addition to pages containing the Handbook paragraph changes listed, we are also issuing replacement pages for certain parts of this chapter following a change in page layout; these pages contain no further textual changes.