



Release Handbook Summary

Release 117

This release contains pages to be inserted in to your paper version of the Handbook in order to bring it up to date. These changes came into force between 7th August 2011 – 6th September 2011.

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| CHANGES TO SOURCEBOOK OR MANUAL | | REMOVE | | INSERT | | BOARD DATE | EFFECTIVE DATE |
|---|--|----------------|--------------------------------|----------------|--------------------------------|----------------------------|-------------------|
| | | Page number | Number of sheets/ leaves | Page number | Number of sheets/ leaves | | |
| GLOSSARY (last updated in Release 116) | | | | | | | |
| F | | F1 – F14 | 7 | F1 – F14 | 7 | 10 May 2011 26 May 2011 | 1 Sept 2011 |

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| PRUDENTIAL STANDARDS | | | | | | | |
| BIPRU: PRUDENTIAL SOURCEBOOK FOR BANKS, BUILDING SOCIETIES AND INVESTMENT FIRMS (last updated in Release 116) | | | | | | | |
| Chapter 12 | 12.7.11 | 49 – 50 | 1 | 49 – 50 | 1 | Minor and non-legal change | 6 Sept 2011 |
| REGULATORY PROCESSES | | | | | | | |
| SUP: SUPERVISION (last updated in Release 116) | | | | | | | |
| Chapter 16 | 16.12.22A | 141 – 142 | 1 | 141 – 142 | 1 | Minor and non-legal change | 6 Sept 2011 |
| REDRESS | | | | | | | |
| DISP: DISPUTE RESOLUTION: COMPLAINTS (last updated in Release 116) | | | | | | | |
| Chapter 1 | 1.1.9; 1.1.9A [new]; 1.3.3B [new]; 1.3.4; 1.3.5; 1.3.6 [new]; 1.3.7 [new]; 1.3.8 [new]; 1.3.2A [new]; 1.4.1; 1.4.2; 1.6.2; 1.6.3; 1.9.2 [new] | 3 – 32 | 15 | 3 – 32 | 15 | 10 May 2011 26 May 2011 | 1 Sept 2011 |

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* In addition to pages containing the Handbook paragraph changes listed, we are also issuing replacement pages for certain parts of this chapter following a change in page layout; these pages contain no further textual changes.

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